



Singapore Airport Terminal Services Limited (SATS)

24 November 2000

SATS Wins Awards From Qantas Airways

SATS, today, received 2 awards from Qantas (QF) for winning their Supplier Assessment (QSA) for the year ending 31 July 2000. SATS emerged the winner in a section award for "Airport Services Purchasing Ground Handling", as well as the winner for the major award category "QSA Airport Services Purchasing Supplier of 2000".

The awards give recognition to the significant achievement by SATS in its endeavours to ensure the provision of timely, cost competitive and high quality service and support for the provision of goods and services to Qantas.

Qantas continues to set an aggressive challenge for its suppliers to meet, and SATS has clearly demonstrated that it is within its scope to meet Qantas' targets. We look forward to new initiatives by SATS in continuing to establish internationally competitive best practice, quality, cost and service programmes which are an essential element to the ongoing operation of a successful organisation in a highly competitive industry", said Mr David Payne, General Manager Airport Services Purchasing.

In 1999, SATS had won the "Preferred Supplier" award in the QSA programme.

At the Qantas QSA Award Presentation to SATS held earlier today, Mr. Karmjit Singh, Chief Executive, SATS Airport Services, said "SATS is proud to have won awards in Qantas' QSA programme. The award lends testimony to SATS' high quality and performance standards. SATS will continue to meet future challenges with vigour and enthusiasm to maintain our position as Qantas' foremost supplier in ground handling".

About Singapore Airport Terminal Services Group (SATS)

Singapore Airport Terminal Services Group (SATS) is the leading provider of integrated ground handling and inflight catering services at Singapore Changi Airport. In the Asia Pacific region, SATS also offers a wide range of ground handling and catering services via 11 joint ventures in nine other international airports. SATS' services include airfreight and baggage handling, inflight catering, aviation security, airline laundry, passenger services and ramp handling.

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