



Media Release

SATS Welcomes Australian Airlines

Friday, November 22, 2002 – SATS has announced it has signed Australian Airlines as its fourth new customer.

SATS was appointed ground-handling agent by the new Australian carrier, which yesterday, commenced its thrice weekly service between Singapore Changi Airport and Cairns International Airport, Queensland, Australia.

The airline's maiden flight, a Boeing 767-300, arrived at Changi at 7:40pm last evening.

SATS Airport Services Chief Executive Mr Karmjit Singh said SATS looked forward to developing a strong, long-term relationship with the new international holiday airline.

"SATS is proud to be selected by Australian Airlines to provide high quality airport handling services," Mr Singh said.

Australian Airlines' Chief Executive Officer Denis Adams said Singapore is an important centre for inbound and outbound tourists, with Changi offering good connectivity.

"As a young airline, it is important that we choose partners that will help us provide consistently high service standards to our passengers and shippers. That's why we went with SATS. The company has a proven track record as a quality service provider," Mr Adams said.

Australian Airlines is the fourth carrier to select SATS after Air Macau, Hainan Airlines and Swiss International Air Lines became new customers earlier this year.

For more information on SATS, please visit www.sats.com.sg

For further details, please contact:

Sarah Hudson

Baldwin Boyle Shand

Tel: (65) 6538 9211

DID: (65) 6230 5119

Fax: (65) 6538 1062

Mobile: (65) 9369 4300

Email: sarah.hudson@bbspr.com.sg

MAH TZE CHIANG

Singapore Airport Terminal Services Ltd

Tel: (65) 6541 8150

Fax: (65) 6541 8154

Email: tzechiang_mah@singaporeair.com.sg