

PRESS RELEASE



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Singapore Airport Terminal Services (SATS) Wins Award From Qantas Airways

SATS has won the Qantas Supplier Assessment (QSA) “Preferred Supplier” award for the year ending 31 July 2001. It is the second time in three years that SATS has received the commendation from Qantas.

The award gives recognition to SATS for establishing internationally competitive best practice, quality, cost and service programmes for the provision of goods and services to Qantas.

At the QSA Award Presentation to SATS held in Singapore on 31 October 2001, Mr David Payne, Qantas’ General Manager Airport Services Purchasing presented the award to Mr Karmjit Singh, Chief Executive SATS Airport Services.

During the presentation, Mr Payne thanked SATS for its support and achievements. He added that SATS had performed beyond that of a supplier providing “value for money” services but more so as a valued service partner.

Mr Singh praised Qantas for implementing the Supplier Assessment programme that benchmarks suppliers against stringent criteria and motivates suppliers to perform better.

Mr Singh also attributed SATS’ success to its supportive staff and Unions, and said that SATS would go all out “not only to meet customer expectations, but to exceed customer expectations”.

In 1999, SATS also won the QSA “Preferred Supplier” award. Last year, SATS achieved two QSA awards - “Airport Services Purchasing of 2000” and “Airport Services Purchasing Ground Handling”.

About Singapore Airport Terminal Services Group www.sats.com.sg

Singapore Airport Terminal Services Group (SATS) is the leading provider of integrated ground handling and inflight catering services at the Singapore Changi Airport. In the Asia Pacific region, SATS provides a wide range of ground handling and catering services via 11 joint ventures at 14 international airports. SATS' services include airfreight and baggage handling, inflight catering, aviation security, airline laundry, aircraft interior cleaning, passenger services and ramp handling.

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