



China's Hainan Airlines Becomes SATS' 45th Customer

Singapore, April 1, 2002 – China's Hainan Airlines has become Singapore Airport Terminal Services' (SATS) 45th customer, after the airline started a weekly Haikou to Singapore service today.

Hainan is China's fourth largest airline group and plans to increase the frequency of its flights to Singapore to twice weekly from April next year. SATS will supply the Chinese carrier with passenger handling, apron, baggage, aircraft interior cleaning, cargo handling and security services.

Hainan Airlines' maiden Boeing 737-800 flight into Changi Airport arrived at Terminal 1 at 3 a.m. today with about 150 passengers on board. The airline is listed on the New York and Shanghai stock exchanges and also flies to Kuala Lumpur, Macau and Seoul.

SATS Airport Services Chief Executive Mr Karmjit Singh said SATS was honoured that Hainan Airlines had chosen SATS as its preferred ground handler.

"We hope that this will be the beginning of a mutually rewarding long-term relationship," Mr Singh said.

Hainan Airlines Vice Executive President, Mr Wang Zhen, said Hainan chose SATS because of its reputation as a premium service provider and proven track record. "We both have a strong focus on customer service quality," Mr Wang said.

SATS currently operates four joint ventures in China; Beijing Aviation Ground Services, Beijing Airport Inflight Kitchen, Hong Kong's Asia Airfreight Terminal Services and Macau Catering Services.

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About Singapore Airport Terminal Services (SATS)

The Singapore Airport Terminal Services (SATS) Group is the leading provider of integrated ground handling and airline catering services at Singapore Changi Airport. SATS' network of ground handling and airline catering operations spans 15 airports in the Asia Pacific region. SATS' services include airfreight handling, airline catering, passenger services, baggage handling, ramp handling, aviation security and airline linen laundry. SATS has been listed on the Singapore Exchange since May 2000.

For more information on SATS, please visit www.sats.com.sg

For further details, please contact:

ERUWIN SUDIRMAN

Baldwin Boyle Shand
Tel: (65) 6538 9211
DID: (65) 6230 5132
Fax: (65) 6538 1062
Mobile: (65) 9744 2362

Email:

eruwin.sudirman@bbspr.com.sg

MAH TZE CHIANG

Singapore Airport Terminal Services Ltd
Tel: (65) 6541 8150
Fax: (65) 6541 8154

Email:

tzechiang_mah@singaporeair.com.sg

