



MEDIA RELEASE

SATS INVESTS IN DIGITAL SURVEILLANCE TO ENHANCE AIRSIDE SAFETY

Investment of over \$1 million will improve security services despite labour constraints

Singapore, 1 October 2018 – SATS Ltd. (SATS), Asia’s leading provider of Gateway Services and Food Solutions, today announced it is spending more than S\$1 million digitalising its airport security system to enhance safety.

The new system will integrate multiple video surveillance points, including wearables, to provide greater visibility of on-ground activities. Digitalisation will replace manual processes for the tracking of security activities before a flight, aircraft surveillance and flight tracking with real-time data, ensuring greater compliance and higher safety standards¹. The increased surveillance will enable security personnel to respond swiftly and proactively to situations.

Mr Denis Marie, Executive Vice President, Special Projects at SATS said, “Our trained security personnel are precious resources; by digitalising our surveillance and tracking processes we can achieve greater visibility of activities on the ground which enables us to be more responsive and proactive without deploying more officers on site. This way, we can lift the standard of security services we offer to our customers, even as the supply of qualified personnel is constrained.”

In line with SATS’ Technology-driven, People-led approach to automation; these initiatives also take into consideration the safety of its security personnel at work. For example, when the Body Worn Camera is tilted at a certain angle, it is assumed that the officer is down. Enhanced with safety features, it will trigger an alarm and activate live streaming in the control room.

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¹Please refer to the fact sheet for SATS Security Digitalisation Initiatives.



About SATS Ltd.

SATS is Asia's leading provider of Gateway Services and Food Solutions.

Our comprehensive gateway services encompass airfreight handling, passenger services, ramp handling, baggage handling, aviation security services, aircraft interior and exterior cleaning as well as cruise centre management. Our food solutions include airline catering, institutional and remote catering, aviation laundry as well as food distribution and logistics. SATS is present at 62 cities and 60 airports across Asia and the Middle East.

SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit www.sats.com.sg.

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