



MEDIA RELEASE

SATS LAUNCHES ACADEMY IN SUPPORT OF SKILLS MASTERY AND LIFELONG LEARNING

The Academy will align its programmes with SkillsFuture Singapore's Skills Framework for Air Transport

Singapore, 4 July 2018 – SATS Ltd. (SATS), Asia's leading provider of gateway services and food solutions, today announced the launch of SATS Academy to groom the next generation of talents and meet growing demand for skilled labour in the aviation industry.

SATS has been working with global organisations like IATA and international airlines to develop and run training programmes to equip its employees with the skills required to meet industry standards. SATS received certification from IATA in November 2014 as the world's first Centre of Excellence for Independent Validators (CEIV) for pharmaceutical handling. In November 2016, SATS was once again the first to receive accreditation from IATA for ramp services training in the region.

The Academy will help to build a sustainable talent pipeline with the core skills and competencies required to support the growth of aviation in Singapore. In collaboration with SkillsFuture Singapore (SSG), SATS will align its programmes with the Skills Framework for Air Transport to receive accreditation that will enable its employees to obtain national certification.

Tan Li Lian, Senior Vice President, Human Capital of SATS said, "The success and reputation of SATS is powered by the ideas and passion of our employees. By placing people at the centre of our strategy to *Feed and Connect Asia*, we encourage all our people to commit to a journey of lifelong learning to develop new skills and capabilities that will help them stay relevant."

The SATS Academy encompasses customised training and development programmes, the Graduate Assimilation Programme (GAP), and Continuing Education Scheme (CES).



Imelda Binte Mohd Hasni, 41, began her career in SATS as a trainee apron officer in 2002 and was a beneficiary of CES, which funds further education for employees who pursue their studies on a part-time basis. Today, she has risen through rank and file to become a senior executive in cargo administration after completing her Bachelor of Science in Computing with Economics in 2011.

“I wanted to enhance my knowledge and assume greater responsibilities at work to pay it forward to SATS”, shared Imelda. She added, “Being a part of the Continuing Education Scheme helped with financing my studies significantly and I could not have done it without the support of my bosses and peers who readily accommodated changes to my shifts and working hours during my five-year studies.”

In addition to educational sponsorship, SATS ensures that its employees are prepared for challenges on the job by harnessing virtual reality (VR) technology and other innovations to shorten the learning curve. For example, SATS uses VR technology to simulate scenarios for technical ramp training to allow novices to practise manual marshalling in a safe environment as they are coached by experienced peers. SATS is continuously exploring new ways to advance the skills and knowledge of its people to support their career development in the fast-growing aviation sector.

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About SATS Ltd.

SATS is Asia's leading provider of Gateway Services and Food Solutions.

Our comprehensive gateway services encompass airfreight handling, passenger services, ramp handling, baggage handling, aviation security services, aircraft interior and exterior cleaning as well as cruise centre management. Our food solutions include airline catering, institutional and remote catering, aviation laundry as well as food distribution and logistics. SATS is present at 62 cities and 60 airports across Asia and the Middle East.



SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit www.sats.com.sg.

Media Contact:

Charlene Sng

Manager, Public Affairs & Branding

SATS Ltd.

DID: (65) 6541 8200

Email: Charlene_SngHL@sats.com.sg