



FFh

Freight Forwarder Handling

Our Product Offering

FFH empowers Freight Forwarders with a seamless, end-to-end solution for preparing and handling cargo at SATS and WFS Hubs. Our integrated service offering includes HAWB and MAWB level processing digital scanning, which is designed to boost speed, real-time visibility and operational efficiency. With FFH, customers enjoy enhanced scalability and peace of mind, knowing their cargo is in expert hands. We also manage the delivery to and pick-up from the Ground Handling Agent ensuring a smooth and reliable handover at selected locations and full connectivity to your operational system.

EXPORT:

- Freight & Document Acceptance
- Security Screening
- Weight & Dimensions Scanning
- Labelling
- Consolidation (HAWB / MAWB)
- ULD Buildup
- Delivery to GHA

IMPORT:

- Pick up at GHA
- Freight & Document Handling
- De-consolidation (HAWB / MAWB)
- ULD Breakdown
- Sorting & Scanning
- Prepare for onward transportation

Our Value Proposition

We enhance Freight Forwarders capabilities by offering a seamless extension of their operations. Our platform enables Freight Forwarder partners to:

- Outsource both upstream and downstream logistics, streamlining operations and freeing up resources
- Accelerate network growth, tapping into our established infrastructure and strategic partnerships
- Scale effortlessly across our robust and expanding network
- Minimise operational touchpoints, reducing complexity and risk
- Gain real-time data visibility, empowering smarter, faster decision-making
- Stay resilient in the face of workforce disruptions through automation and flexibility
- Connect via API to our WMS (Warehouse Management Systems) for real-time visibility & milestone tracking

Your Benefits

Partnering with SATS/WFS unlocks measurable value through:

- **Enhanced Operational Efficiency**
Streamline workflows and reduce manual interventions
- **Optimised Asset Utilisation**
Make the most of your resources and infrastructure
- **Lower Operating Costs**
Drive savings through smarter logistics and reduced overhead
- **Network-Driven Solutions**
Leverage our connected ecosystem for faster, broader reach
- **Scalable Operations**
Adapt quickly to volume changes without compromising performance

Our Footprint

Over
215 locations

In
27 countries



Contact us:

For Europe & Americas: specialisedservices@wfs.aero

For Asia: specialisedservices@sats.com.sg