



At SATS, we provide a safe, secure, healthy environment for our people, customers, and the community as we strive for operational excellence.

We are committed to:

- Nurturing a culture that promotes a sustainably safe and healthy workplace, and with safety and security as fundamental operational priorities.
- Complying with all legal requirements in every jurisdiction in which we operate.
- Continually improve our processes through consultation, participation and engagement with employees, customers and partners to achieve the highest competency levels.
- Encouraging all aspects of safety reporting. We adopt a Just Culture and will ensure that no disciplinary action will be taken against any employee unless such disclosure indicates negligence or disregard of regulations or procedures.
- Anticipating and responding to all possible terror risks.
- Ensuring the provision of the necessary resources for the implementation of this policy. We will review this policy periodically to ensure this policy remains relevant and appropriate.

The prevention of accidents must be a team effort. It is our responsibility to prevent injury and ill-health to ourselves, colleagues, customers and the community.

Lorry Mde

Kerry Mok President & Chief Executive Officer, SATS Ltd.

