FY 2023/2024

Our Journey towards Sustainable Packaging

Start

Strengthening The Core, Expanding Our Horizons

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Click to: Our Purpose



Our Purpose



At SATS, packaging forms an integral part of our business. From food solutions to gateway services, we identify and use packaging materials to provide the highest standards of food safety and product protection. Within aviation, we consistently select lightweight substrates to reduce our carbon footprint while up in air, however the materials chosen may not be the 'most sustainable' when you consider end-of-life, particularly as existing aircraft cabin waste regulations place further restrictions on acceptable waste management practices.

With this mandate, we embark on **Our Journey towards Sustainable Packaging** to transform our packaging to be Fit for Purpose & Designed For Circularity. We will adopt a circular economy approach to tackle waste production and redesign our packaging, in a bid to achieve our goal of 100% sustainable packaging by 2030. This document captures an overview for:

Our packaging vision, commitments and pledge

"The Golden Rules" to guide current and future packaging design

"Negative list" to explain materials to be remove and its timeline



Our Vision

Transform our packaging to either circulate materials, enable end-of-life recycling, chemical composting or proper disposal, thus contributing to a better future. sats දිරි Our Purpose



K) Our Commitments



Our Pledge

Our Vision



Our Golden Rules



The Negative List



Our packaging materials will be



* Enabling pack waste to be feedstock for example; industrial composting, chemical recycling (i.e.: pyrolysis), upcycling, conversion into energy or fertilisers.



Reusable





Our Commitments



Discover

Our packaging will be designed to meet the needs of our customers and consumers and its end users. We will seek to understand the way in which our packaging may be handled and managed at the end of life in each market we operate. We will explore and research materials to find sustainable options and take inspiration from industry experts.

Develop

We will reduce the carbon footprint of our packaging, considering the full life cycle to limit environmental impact while meeting the functional requirements of our products.

Deploy

We will choose to use recyclable, industrially compostable and/or reusable materials depending on the endof-life facilities available and legislation in place.

Deliver

We are committed to working with the industry, regulatory and government bodies to advocate for sustainable packaging solutions across the value chain. We aspire to proactively support our customers and advocate consumer behaviours towards adopting sustainable packaging solutions that are mutually beneficial for the society and the environment.



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Our Pledge









Our Purpose



Our Vision



Our Sustainability Theme



Our Commitments



Our Pledge

The Negative List



Chapter 1: Plastic

Chapter 2: Paper

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Our Golden Rules







Click to: Chapter 1.2: Rigid Plastic Packaging

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Chapter 1.2: Rigid Plastic Packaging

2 5 4 1 3 ഷ് Our Purpose PP. C-PET or r-PET POST CONSUMER COLOURED TRAYS & **BLACK TRAYS** NATURAL. ۲ Щ mono materials TRANSPARENT **RECYCLATE** should POTS should be & POTS are Our Vision must be used **COLOURS** must be be maximised in the avoided as natural undetectable to NIR used, as they are production of or clear ones are (near infra-red) and more easily recycled containers more easily must be avoided Our Sustainability Ø recyclable Theme K Our Commitments Ēġ Our Pledge 6 9 7 8 10 Our Golden Rules TRAY FILLER should **CLOSURES, LINERS & BIO PLASTICS** can be LABELS should be PETG USE TO BE be avoided as much **INSERTS** must be considered where made of the same **LIMITED** until made from materials as possible. To be technically possible, material as the pot: recycling used only for the if responsibly sourced PET, PP, PE, C-PET infrastructure compatible with the accepts PETG as a intention of food main body of the and only when the containers, travs integrity and receiving market has and film non-contaminant packaging Chapter 1.1: Flexible Plastic Packaging shelf life. proven plastic Chapter 1.2: Rigid Plastic Packaging recycling infrastructure Chapter 2: Paper Ēx The Negative List

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Chapter 2: Paper, Carton board & Moulded Pulp Packaging

RECYCLING NO RECYCLING PACK FORMAT PAPER AND CARTON FOIL STAMPING දුදු Our Purpose INFRASTRUCTURE INFRASTRUCTURE **OPTIMISATION BOARD** must be of metallic colours ensures that to reduce food sourced from ESC or should not exceed ensure the pack is packaging waste compostable, or can residue within the PEFC accredited 30% of the total can be sorted in its dearade fast in the pack and educate suppliers carton or paper ۲ Щ Our Vision receiving market environment to remove before weiaht disposal 2 3 4 5 Our Sustainability Ø Theme PLASTIC PLASTIC STRETCH or **REDUCE INK** PLASTIC CONTAINER MOULDED PULP K COATED/LINED Film liners or barrier SHRINK SLEEVES COVERAGE LABELS must be Our Commitments PAPER AND BOARD coatinas must not should be phased and colours to 5 to polyolefin based to should be replaced exceed 5% of total out due to reduce cost, limit ensure full waste and improve recyclabilitv with water-based packaging structure contamination Ĩ₿ Our Pledae barrier coatinas of the recyclina recvclability process 6 9 10 7 8 Our Golden Rules COATED & WATER BASED INKS. **RE-PULPABILITY** Chapter 1: Plastic ADHESIVES AND LAMINATED PAPER OF FIBRE **VARNISHES** must be & BOARD ensure that waste used on all cartons seek to maximised fibre can be re-Chapter 2: Paper the ratio of fibre pulped and ease the versus plastic removal of anv plastic liners content \mathbb{E}_{\otimes} 12 13 The Negative List





Above is an industry journey that we want to replicate as part of leading the transformation since it is not regulated as law in every jurisdiction today.

Click to: Glossary of Terms



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Our Vision



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Our Golden Rules



The Negative List

Slide 4 Our Purpose

Circularity of design – this is the process of designing packaging so that it has a secondary use after the contents are consumed, or can be recycled into new packaging or new products

Slide 6 Introduce 100% sustainable food packaging by 2030

Reusable – The packaging has a secondary use after our consumer has used it

Recyclable – Where local recycling takes place, our packaging should be suitable for recycling

Industrially Compostable – Where available, our packaging can be collected and converted into compost in a controlled heat, moisture and pressure environment that meets international standards

Slide 8 Our Pledge

- 4. TO AVOID THE USE OF FILMS MADE FROM MIXED PLASTICS Flexible films and rigid containers that are made from multiple layers of different types of plastics. These can't be easily separated in the recycling chain
- 5. TO ELIMINATE EXCESS HEADSPACE- The space between the top of the product (solid or liquid) and the top of the packaging
- 6. TO USE MONO MATERIALS Packs that are made from only one type of plastic, making them easier to recycle
- 8. TO INCREASE THE CIRCULARITY of B2B packaging.

Where packaging passes directly from business to business not business to consumer, it can be returned to SATS to be used again

Slide 10 Chapter 1: Flexible Plastic Packaging

- 2. GAS & WATER VAPOUR BARRIER The weight of a coating should not exceed 5% of the total item weight. At this level, the coating does not contaminate recycling work streams
- 3. MULTI-LAYER FILMS Plastic films that are constructed of different types of plastics are not recyclable
- 4. SHRINK FILM A film that contract when heat is applied to it

6. BIO BASED FILMS - Films that are made from plant-based materials not oil

Slide 11 Chapter 1.1: Rigid Plastic Packaging

- **1. PP. C-PET or r-PET** mono materials. Travs or pots that are made from a single type of plastic making recycling easier
- 2. POST CONSUMER RECYCLATE Plastic raw material that has been previously used by a consumer before being recycled

5. BLACK TRAYS & POTS Black coloured travs are undetectable when near infra read separation techniques are used

8. BIO PLASTICS – Trays or pots thermoformed, or injection moulded from plant based not oil based material. SATS requirement for high temperature resistance means that we cannot consider these materials as they do not have the necessary performance attributes

10. PETG USE TO BE LIMITED

PET Glycol is recyclable but much current recycling infrastructure does not accept PETG as its brittleness is seen as a contaminant when the recyclate is used to produce carbonated soft drinks.

Slide 12 Chapter 2: Paper, Carton board & Moulded Pulp Packaging

4. FSC or PEFC accredited suppliers

The not-for-profit Forest Stewardship Council or Programme for the Endorsement of Forest Certification. Both promote responsible management of the world's forests via timber certification

6. PLASTIC COATED/LINED PAPER AND BOARD

Water-based oxygen and water vapour barrier coatings are available and match the performance levels achieved by plastic film-based applications

- 7. MOULDED PULP Trays manufactured from plant fibres not plastics. Materials include sugar cane, beet. soft wood and bamboo
- 8. PLASTIC STRETCH or SHRINK SLEEVES They contaminate the paper and board recycling process as they are not easily separated from the items they decorate
- 10. PLASTIC SELF ADHESIVE LABELS They need to be less than 5% of the total item weight to avoid contaminating the recycling stream
- 12. COATED & LAMINATED PAPER & BOARD ideally the fibre content of the packaging item should be 95+% to avoid contaminating paper and board recyclate





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