

# TERMINAL HANDLING CHARGES

United Kingdom

Effective from 1st January 2024



A Member of the SATS Group

## Import Charges

### 1.Process and handling

Processing and handling of all terminating shipments, transfers to other bonds/ERTS and through HAWB's having arrived as part of a consolidation.

▶ Loose Per Kilo	£0.32
▶ Unitised Per Kilo	£0.22
▶ Minimum (Loose/Unitised)	£56.14

### 2.Storage Charges

Free period of 24 hours commencing at 23:59 hours on the day that status one is set.

Charges apply to each part if received as a part shipments.

	Per Day	Minimum
▶ Per 100kgs or part thereof after 24 hrs	£23.04	£23.04
▶ Per 100kgs or part thereof after 48 hrs	£46.08	£46.08
▶ Per 100kgs or part thereof after 72 hrs	£92.16	£92.16
▶ Vault Storage	£40.32	

▶ Note: The free period of 24 hours commences at 23:59hrs on the following day that status 1 is set. If an import consignment is cleared and delivered in splits, upon request or received as manifested part shipments, storage charges are to be applied to each part consignment with any appropriate minimum. Status 1 shall be calculated on the original MAWB status 1 date and not the amended date as a result of HAWBs being created after the original MAWB record. For shipments that require an Inter shed Removal to the agents ERTS facility the Status 1 date will always be the date used to calculate storage.

### 3.Third Party charges.

Including but not restricted to BIP and AQS.

▶ Tariff Recharge at cost +	15%
▶ Destruction entry	£59.01

4. Private Customer Customs clearance communication charge. £20.20

### 5.Charges Collect Fee

	Percentage	Minimum
▶ Freight Charges - Valuation as per TACT	6%	£19.44

6.To provide proof of delivery £45.33

7. Fire Blanket cover handling Per blanket £69.99

8. Amendment of import record/AWB - including cancellation of ERTS £25.00

9. CCTV review: per hour or part thereof £60.00

### 10.Acceptance check (Per AWB)

▶ Time and temperature sensitive health care,	Per Kilo	Minimum
Pharma handling per kilo COL -2° to 8° / CRT 15° - 20° /	£0.08	£46.10
Active container (ACT)/ PIL		
▶ Cold storage	Per Kilo	Minimum
	£0.19	£118.77
▶ Warm storage charge (max 4 hrs per DEFRA)		£37.07

### 11.Special Handling

Requested by an agent or importer for VAL Cargo, VUN Cargo, Firearms and ammunition including section 5

▶ Secure Handling	£236.02
▶ Armoured vehicle transportation at cost	15%

Sight and witness fee attendance and any other services requiring hourly attendance.

▶ Up to 2 persons/hour or part thereof	£158.40
▶ Each additional person/hour or part thereof	£49.85

### 12.Data Capture

▶ Full Entry	Per entry or HAWB	£12.52
▶ Electronic entry	Per entry or HAWB	£5.76
▶ ICS entries per flight - if applicable		£19.83
▶ Discharge of import NCTS documentation		21.87

### 13. Print requests and disposal of import documentation.

To print copy AWBs / shippers declarations/IMO certs release authorities etc.

▶ Max 5 pages per occasion	£20.19
▶ Securely dispose of import documents left in reception after 7 days	£20.19

### 14. Breakdown charge - Delivering shipments at House Airwaybill level.

- ▶ Breakdown requests should be emailed at least 1 hour before arrival
- ▶ Breakdown requests must detail 1) HAWB No 2) pieces per HAWB 3) Gross & chargeable weight per HAWB

Breakdown requests must be emailed to the address listed below in the WFS network directory.

▶ Breakdown request received before flight arrival	Per Kilo	£0.00
▶ Breakdown request received after flight arrival	Per kilo	£0.05

## General Terms and conditions

Charges will be calculated on the chargeable weight applicable to each Air waybill (master and house). Import shipments may be check weighed or volume checked in the event of any discrepancies being found.

Charges are minimum rates and may be increased if additional work or expense is incurred.

Shipments requested to be removed from the cargo facility after acceptance will be subject to all applicable terminal handling charges.

Any undeclared firearms/ammunition will be treated as Section 5.

Any undeclared Dangerous goods shipments will need to be removed and represented. Security charges will be charged twice.

A surcharge applies to all payments made by Debit/credit card

A late payment charge of 3% will apply if payment not made after 30 days from invoice date this will be on the full invoice.

A surcharge of 5% on the amount paid applies to all cash payments and is payable immediately.

## Export Charges

### 1.Process and handling

Processing, handling and warehousing of all departing shipments.

				Express	
				Per Kilo	Minimum
▶ Loose				£0.17	£34.58
▶ Unitted	Type 1-6	Type 1-6			£57.58
	Type 7-9	Type 7-9			£95.00
					£63.32
▶ Rebuild, re-contour or breakdown of ULD's and skids.					£187.13

### 2.Security charges for Cargo, mail and transhipments.

				Per Kilo	Minimum
▶ X-Ray security screening				£0.22	£25.92
▶ Alternative method of screening				£0.22	£126.67
▶ Transportation provision (per truck movement)					£236.07
▶ Metal detection equipment (MDE)				£0.22	£25.92

Each method used may incur its own individual charge for processing and handling.

### 3.Storage charges

Free period of 48 hours commencing at 23:59hrs on the day of acceptance

			Per Day	Minimum
▶ Per 100kgs or part thereof			£20.19	£20.19

### 4.Amendment of an Air Waybill

▶ After receipt at airport of clearance		£56.14
▶ Irregularity resulting in incorrect rating		£109.42

5. Air Waybill preparation and presentation per shipment, GCR Only £20.19

6. Labelling per package, GCR only £2.11

7. Packaging - Use of absorbent materials Per Pallet £126.68

### 8.Data Capture

▶ NES entries - per entry	£51.84
▶ PER HAWB entry	£12.97
▶ Per HAWB FHL message	£4.37
▶ Per FWB entry	£14.40
▶ Per FWB message	£4.71
▶ Association of a MUCR/DUCR	£18.67
▶ Dissociation of a MUCR/DUCR	£69.61
▶ Issuance of T1 NCTS documentation	£104.98

### General Terms and conditions

Charges will be calculated on the chargeable weight applicable to each Air waybill (master and house).

Charges are minimum rates and may be increased if additional work or expense is incurred.

Shipments requested to be removed from the cargo facility after acceptance will be subject to all applicable THC's

Any undeclared firearms/ammunition will be treated as Section 5.

### 9. Dangerous Goods

Acceptance checks including dry-ice and lithium batteries

▶ Manual Dangerous Goods check fee, up to 10 UN numbers/lines	£93.47
▶ For each additional UN number/line.	£4.37
▶ Additional charge per piece over 10 pieces	£4.37
▶ Electronic Dangerous Goods check fee	£67.65
▶ Lithium Batteries	£43.18
▶ ICE/RDS/REQ/MAG/RAD/RRE	£43.18
▶ Recheck fee for Lithium batteries/ICE/RDS/REQ/MAG/RAD/RRE	£86.36
▶ Undeclared DG administration fee	£276.94
▶ Manual DG recheck charge (plus additional charges)	£138.47
▶ Electronic DG recheck charge (plus additional charges)	£138.47

### 10.Acceptance checks

▶ Live Animals	£60.57
▶ Tropical Fish	£31.16
▶ Time and temperature sensitive health care, Active container (ACT)/ PIL	Per Kilo Minimum £0.08
▶ Pharma Rejection	£46.11
▶ Cold storage - if applicable	Per kilo Minimum £0.19 £118.76

### 11.Special Handling

Representation or escorting and any other services requiring hourly attendance.

▶ Up to 2 persons/hour or part thereof	£159.93
▶ Each additional person/hour or part thereof	£49.85

Special security handling for VAL Cargo, VUN Cargo, Firearms and ammunition including section 5.

▶ Secure handling	£236.06
▶ Section 5	£158.33
▶ Armoured vehicle transportation at cost	Cost + 15%

12. Fire Blanket cover handling Per Blanket £69.99

### 13. ICS2/ICS Preparation

▶ ICS2 preparation fee	Per AWB £35.00
▶ ICS2 Rejection fee	Per AWB £37.50

14. CCTV review: per hour or part thereof £60

Any undeclared Dangerous goods shipments will need to be removed and represented. Check fee and security charges will be charged twice.

A late payment charge of 3% will apply if payment not made after 30 days from invoice date this will be on the full invoice

A surcharge of 5% on the amount paid applies to all cash payments and is payable immediately.

## WFS UK NETWORK DIRECTORY



### ABERDEEN - ABZ

T: +44(0)141 842 8611  
E: abz.cargo@wfs.aero  
Open: 0900- 1800

### GLASGOW - GLA

T: +44(0)141 842 8123  
E: gla.cargo@wfs.aero  
Open: 0500-2100 Mon-Fri 0530-1300 Sat

### LIVERPOOL - LPL

C/O - Wynne Aviation  
T: +44 (0)151 486 6071  
E: ops@wynneaviation.co.uk  
Open: 0600 - 1800 Mon-Fri

### BIRMINGHAM - BHX

C/O Swissport  
T: +44 (0)121 782 2447  
E: bhx.cargo@swissport.com  
Open: 0700-0100 Mon-Fri

### LONDON STANSTED - STN

C/O Swissport  
T: +44(0)1279 680508  
E: stephen.arundell@swissport.com  
Open: 24 hours

### LONDON HEATHROW - LHR

BUILDING 549  
T: +44(0)208 564 5549  
E: ukcustomerservices@wfs.aero  
Open: 24 hours

### CENTRE POINT

T: +44(0)208 564 6991

### TRUCKING

T: +44(0)208 283 2766  
E: transportuk@wfs.aero  
Open: 24 hours

### EDINBURGH - EDI

Cargo  
T: +44(0)131 339 2399  
E: edi.cargo@wfs.aero  
Open: 24 Hours

### BELFAST - BHD

T: +44(0)28 9093 5191  
E: bhd.cargo@wfs.aero  
Open: 0800-1600 Mon-Fri

### NEWCASTLE - NCL

T: +44(0)191 286 0399  
E: ncl.cargo@wfs.aero  
Open: 0900-1830 - Mon-Fri

### EAST MIDLANDS - EMA

C/O Swissport  
T: +44(0)1332 852822  
E: ema.cargo@swissport.com  
Open: 0630-0530 Mon-Thu/0630-0200 Fri

### LUTON - LTN

T: + (0)1582 458 625  
E: LTN.freighter@iagcargo-uk.com

### BUILDING 550

T: +44(0)208 564 5550  
E: ukcustomerservices@wfs.aero  
Open: 24 hours

### BBS

T: +44(0)208 283 2755  
E: bbs.dutymanager@iagcargo-uk.com  
Open: 24 hours

### BILLING

T: +44(0)208 564 5348  
E: LHR.billing@wfs.aero  
Open: 09:00- 1700

### Ground Solutions

T: + (0)131 348 4936  
E: edi.ghops@wfs.aero  
Open: 24 hours

### BELFAST - BFS

C/O Swissport  
T: +44 (0)28 9442 2574  
E: bfs.cargo@swissport.com  
Open: 0800-2000 Mon-Fri

### MANCHESTER - MAN

T: +44(0)161 209 7623  
E: man.cargo@aero  
Open: 24 hours

### CARDIFF - CWL

C/O Raven Express Logistics  
T: +44(0)1446 711488  
E: info@ravenexpress.co.uk  
Open: 0800-1700 Mon-Fri

### LONDON GATWICK - LGW

T: +44(0)1293 555 487  
E: lgw.cargo@wfs.aero  
Open: 24 hours

### BUILDING 551/ 552

T: +44(0)208 564 5552  
E: LHR552.cargo@wfs.aero  
Open: 24 hours

### CUSTOMER SERVICES

T: +44(0) 208 564 5549 / 5550  
E: ukcustomerservices@wfs.aero  
Open: 0800 - 1730 Mon-Sun