



Terminal Handling Charges WFS Copenhagen

(Valid as per 01st July 2026)

1.0 All charges are Calculated using the chargeable weight of the Master Air Waybill/Direct AWB and applicable at Master Air Waybill level.

Weight in kg	Import Fee	Export Fee
0-50	364.00 DKK	257.00 DKK
51-100	568.00 DKK	278.00 DKK
101-200	728.00 DKK	345.00 DKK
201-300	845.00 DKK	439.00 DKK
301-400	942.00 DKK	503.00 DKK
401-500	1060.00 DKK	589.00 DKK
501-600	1188.00 DKK	674.00 DKK
601-700	1306.00 DKK	749.00 DKK
701-800	1423.00 DKK	803.00 DKK
801-900	1540.00 DKK	877.00 DKK
901-1000	1648.00 DKK	952.00 DKK
1001-1100	1766.00 DKK	1017.00 DKK
1101-1200	1894.00 DKK	1102.00 DKK
1201-1300	2012.00 DKK	1177.00 DKK
1301-1400	2151.00 DKK	1263.00 DKK
1401-1500	2268.00 DKK	1348.00 DKK
1501-1600	2375.00 DKK	1434.00 DKK
1601-1700	2493.00 DKK	1519.00 DKK
1701-1800	2611.00 DKK	1605.00 DKK
1801-1900	2729.00 DKK	1669.00 DKK
1901-2000	2868.00 DKK	1862.00 DKK
2001-2100	3007.00 DKK	1936.00 DKK
2101-2200	3135.00 DKK	2022.00 DKK
2201-2300	3275.00 DKK	2119.00 DKK
2301-2400	3403.00 DKK	2215.00 DKK
2401-2500	3510.00 DKK	2301.00 DKK
2501-2600	3627.00 DKK	2386.00 DKK
2601-2700	3766.00 DKK	2482.00 DKK
2701-2800	3873.00 DKK	2568.00 DKK
2801-2900	4001.00 DKK	2664.00 DKK
2901-3000	4108.00 DKK	2750.00 DKK
3001-3100	4227.00 DKK	2836.00 DKK
3101-3200	4344.00 DKK	2932.00 DKK
3201-3300	4473.00 DKK	3017.00 DKK
3301-3400	4580.00 DKK	3103.00 DKK
3401-3500	4697.00 DKK	3199.00 DKK
3501-3600	4815.00 DKK	3285.00 DKK
3601-3700	4933.00 DKK	3381.00 DKK
3701-3800	5051.00 DKK	3466.00 DKK
3801-3900	5168.00 DKK	3553.00 DKK
3901-4000	5297.00 DKK	3649.00 DKK
4001-4100	5403.00 DKK	3734.00 DKK
4101-4200	5532.00 DKK	3831.00 DKK
4201-4300	5650.00 DKK	3916.00 DKK
4301-4400	5757.00 DKK	4012.00 DKK
4401-4500	5874.00 DKK	4098.00 DKK
4501-5000	6024.00 DKK	4194.00 DKK
5001-5500	6153.00 DKK	4269.00 DKK
5501-6000	6270.00 DKK	4355.00 DKK
6001-6500	6399.00 DKK	4441.00 DKK
6501-7000	6527.00 DKK	4526.00 DKK
7001-7500	6655.00 DKK	4622.00 DKK
7501-8000	6784.00 DKK	4708.00 DKK
8001-8500	6923.00 DKK	4804.00 DKK

8501-9000	7062.00 DKK	4901.00 DKK
9001-9500	7201.00 DKK	4997.00 DKK
9501-10000	7351.00 DKK	5093.00 DKK
10001-11000	7490.00 DKK	5200.00 DKK
11001-12000	7640.00 DKK	5297.00 DKK
12001-13000	7800.00 DKK	5404.00 DKK
13001-14000	7950.00 DKK	5511.00 DKK
14001-15000	8111.00 DKK	5618.00 DKK
15001-16000	8271.00 DKK	5735.00 DKK
16001-17000	8442.00DKK	5842.00 DKK
17001-18000	8603.00 DKK	5960.00 DKK
18001-19000	8774.00 DKK	6078.00 DKK
19001-20000	8956.00 DKK	6195.00 DKK
20001-25000	9138.00 DKK	6324.00 DKK
25001-30000	9320.00 DKK	6452.00DKK
30001-40000	9501.00 DKK	6581.00 DKK
40001-50000	9694.00 DKK	6709.00 DKK
>50000	9886.00 DKK	6837.00 DKK
BUP	1241.00 DKK	1284.00 DKK
BUP (Active Cooling Unit) excl. mandatory Active Unit Check (2.11c)	760.00 DKK	760.00 DKK
Service Continuity Surcharge, per AWB		30.00 DKK
(Linked to AWB either originating or destinating at CPH)		

2.1	AVI Check	
	All shipments in this category must adhere to current IATA Live Animal Regulations.	
	- Per AWB when accepted	1040.00 DKK
	- Rejection fee (per rejection)	1764.00 DKK
	- Import AVI handling per AWB	1040.00 DKK
2.2	Dangerous goods	
	All shipments in this category must be accompanied by an original shipper's declaration in accordance with current IATA Dangerous Goods Regulations	
	Per shipper's declaration when accepted (all UN no. included), 1-10 cll	1315.00 DKK
	Per extra cll	45.00 DKK
	Rejection fee (per rejection)	4700.00 DKK
	Transit goods DGR verification (per shipper's declaration (all UN no. included), 1-10 cll	325.00 DKK
	Per extra cll	25.00 DKK
	DGR (Excepted Quantities/REQ) check when accepted	565.00 DKK
	DGR/LITHIUM BATTERIES (ELI/ELM) when accepted	565.00 DKK
	DGR/Genetically modified Organisms (GMO), Genetically modified microOrganisms (GMMO)	565.00 DKK
	DGR / Magnetized material (MAG)	565.00 DKK
	DGR (Biological substance, cat. B) check when accepted	565.00 DKK
	Rejection fee of DGR (Excepted Quantities), DGR/LITHIUM BATTERIES (ELI/ELM), DGR, (Biological substance, cat. B), MAG, GMMO, GMO	1680.00 DKK
	Undeclared Dangerous Goods (if DGR details is not mentioned in the booking or awb, its undeclared, even if the goods are marked correct)	8230.00 DKK
	Hidden Dangerous goods	8230.00 DKK
	Covering reports to the authorities, airline, etc. exclusive of regulatory fine not included	
	Electronic checks (E-DGD)	1115.00 DKK
2.3	Dry Ice	
	Dry Ice check when accepted	535.00 DKK
	Rejection fee (per rejection)	1680.00 DKK
	Dry Ice refill per shipment (including 5 cll) *	985.00 DKK
	Dry Ice refill per cll. more than *	55.00 DKK
	Additional per kg Dry Ice (minimum 200 DKK)	130.00 DKK
	24h notice required if more than 25kg Dry Ice is requested*	
	*Only performed on weekdays	
2.4	PIL (Pharma IATA Check)	
	PIL Check when accepted (export or import)	804.00 DKK
	Rejection fee (per rejection)	1784.00 DKK
2.5	Storage	
	Storage calculator can be downloaded at https://www.wfs.aero/locations/copenhagen-denmark/	
Import	Cargo arriving on Fridays, weekends or holidays, has free storage including first coming working day. Storage is charged on split shipments	

	WFS Denmark cannot be held liable for delayed arrival notification due to incomplete and or incorrect, unclear, mentioned shippers or consignees contacts. All storages are calculated based on Chargeable Weight per started 24 hours, services and charges will be applicable as follows:	
Import	General Cargo , per 100 kg on Chargeable Weight per started calendar day	
	- Day of notification (NFD) + 1 day	Free
	- Day 2 after notification (NFD)	90.00 DKK
	- If stored after day 2, all storage beyond the free storage period will be charged at a daily rate of	170.00 DKK
Import	Special handling cargo COL, ERT, CRT, FRZ, PER, PES, DGR, HUM , per 100 kg on Chargeable Weight per started 24hours	
	- From day of notification (NFD) + 1 day	Free
	- First day after free period	170.00 DKK
	- If stored for longer than a fore mentioned period, all storage beyond the free storage period will be charged	340.00 DKK
Import	Pharmaceutical Cargo , per 100 kg on Chargeable Weight per started day	
	- From day of notification (NDF) + 1 day	Free
	- Day 2 after notification	170.00 DKK
	- If stored for longer than aforementioned period, all storage beyond the free storage period will be charged	340.00 DKK
	- Minimum Charge	1400.00 DKK
Export / Transit	General Cargo , per 100 kg on Chargeable Weight per started 24hours	
	- From 0 up to 48 hours before Schedule Time of Departure (STD)	Free
	- From 48 up to 96 hours before Scheduled Time of Departure	80.00 DKK
	- If stored for longer than aforementioned period, all storage beyond the free storage period will be charged	160.00 DKK
	Exemptions for General Cargo originating at CPH	
	- For General Cargo delivered between 00:01 on Friday and 16:00 on Saturday is eligible for free storage for flights with scheduled departure until the following Monday 16:00.	Free
Export/Transit	Special handling cargo COL, FRZ, PER, PES, DGR, HUM , per 100 kg on Chargeable Weight per started 24hours	
	- From 0 up to 48 hours before Schedule Time of Departure (STD)	Free
	- From 48 up to 96 hours before Scheduled Time of Departure	160.00 DKK
	- If stored for longer than aforementioned period, all storage beyond the free storage period will be charged	320.00 DKK
Export/Transit	Pharmaceutical Cargo , per 100 kg on Chargeable Weight per started 24hours	
	Max allowed storage period is 72 hours	
	- From 0 up to 48 hours before Schedule Time of Departure (STD)	Free
	- From 48 up to 72 hours before Scheduled Time of Departure	160.00 DKK
	- Minimum Charge	1050.00 DKK
	- If stored for longer than aforementioned period, all storage beyond the free storage period will be charged	320.00 DKK

	- For capacity control, please send pre-alert 48 hours before arrival of shipment above 50cbm to cph-crewchief@wfs.aero including the following details:	
	• AWB number	
	• Flight details	
	• Proposed delivery/pick-up time and date	
	• Number of pieces	
	• Weight and dimensions	
	• Temp range	
	• Dangerous goods Y/N	
2.6	Storage of empty ULD - Carriers Equipment & Stock Materials	
	Per ULD / Unit per day	30.00 DKK
	Per Skid or Euro pallet dims per position - per started Month	1050.00 DKK
	Delivery of empty ULD or preparing of stacks. Only on request and must be advised minimum 24 hours before ATD and/or pickup	925.00 DKK
2.7	Screening	
	All charges are calculated on the chargeable weight of the Master Air Waybill/Direct AWB and are applicable at Master Air Waybill level.	
	- Minimum per shipment	150.00 DKK
	- Per kg	0.99 DKK
	- Screening outside of listed screening hours reservation needed 3 hours in advance.	2050.00 DKK
	<u>For screening opening house, please visit:</u> <u>www.wfs.aero/locations/copenhagen-denmark/</u>	
	MAWB with split KC and UKC can be done by WFS – you should use the downloadable form when having a Consolidation containing both KC and UKC. We will only charge you for the HAWB (UKC) that we screen and the invoice you will receive will mention the HAWB/price. Please remember to send the preadvise /form to cph-xray@wfs.aero. Without the preadvise/filled in form mailed, this is not valid.	
	Only secured cargo can be stored under temperature-controlled areas.	
	Temperature sensitive cargo delivered outside screening hours, or e.g., rejected at screening, cannot and will not be placed in a temperature-controlled area.	
	- Charge	545.00 DKK
	- Additional charge per kg	1.00 DKK
2.8	Truck loading/offloading	
	- Minimum	1,281.00 DKK
	- Per kg (chargeable weight)	1.95 DKK
	- Per skid	175.00 DKK
	- Per ULD	1281.00 DKK
	- Loading/unloading assistance (small vans) per AWB	735.00 DKK
2.9	Build-up/breakdown	
	- Minimum	1276.00 DKK
	- Per kg for General Cargo (chargeable weight)	2.20 DKK
	- Per kg for Pharma (chargeable weight)	2.65 DKK
2.10	Manual handling (With or without forklift)	
	- Per 30 min	893.00 DKK
	- Example: Photo documentation	893.00 DKK
	- Example: Per transfer of ULD/shipments to handler/operators/authorities inside the airport	893.00 DKK

2.11	ULD handling	
	- Cleaning of ULD/sweeping (per ULD)	893.00 DKK
	- Handling of active unit (per ULD)	1540.00 DKK
	Including temperature check, at handover points and in a 6-hour cycles	
	Including charging of unit	
	- Additional temperature check	498.00 DKK
	- Battery change (per ULD) 24h notice needed	520.00 DKK
	Storage max 72 hours	
	Fire Blanket Cover Handling (cover provided by customer)	
	- Per unit	695.00 DKK
	Thermo Blanket Cover Handling (cover provided by customer)	
	- Per unit	695.00 DKK
2.12	Equipment (charged per unit)	
	Straps	330.00 DKK
	Corner rope 5m	55.00 DKK
	Pallet rings	90.00 DKK
	Euro pallet	300.00 DKK
	One-time pallet	160.00 DKK
	Wood/beam (2x6 inch) per meter	205.00 DKK
	Plastic wrap	
	- Lower Deck ULD	205.00 DKK
	- Main Deck ULD	225.00 DKK
	- AKE	140.00 DKK
2.13	MRN (ECS)	
	MRN manually inserted (due to mistake, no front page, per MAS sheet)	158.00 DKK
2.14	Border Inspection point (BIP)	
	Food stuff, per shipment (will be charged to the importer of record)	1,395.00 DKK
	Non-food stuff, per shipment (will be charged to the importer of record) including transportation	1,395.00 DKK
2.15	Document charges	
	T1 export (per document) including 3 positions (HS-codes)	1035.00 DKK
	Disclosure for extra position above 3 positions (HS codes) on same NCTS document	45.00 DKK
	CMR (per document)	168.00 DKK
	Preparation of ADR document (per document)	546.00 DKK
	Closing of NCTS - T1-Documents Transit Document	515.00 DKK
	NCTS5 Charges (including 10 positions per HAWB)	1035.00 DKK
	NCTS5 Charges (per for extra position)	37.00 DKK
	ICS2 per rejection per AWB, Hawb (manual work)	650.00 DKK
	ICS2 per correction per to AWB, Hawb (manual work)	605.00 DKK
2.16	AWB copies (import)	
	By E-mail	180.00 DKK
	AWB copies (export)	
	Printing / replacing	405.00 DKK
2.17	Data input	
	Per FWB	365.00 DKK

	Per FHL	294.00 DKK
	Per FFM	294.00 DKK
2.18	Special services (on request only)	
	All requests must be sent to CPH-LeadAgent@wfs.aero and CPH-Cargo@wfs.aero	
	Quick breakdown (import)	
	Charge	1070.00 DKK
	Additional per kg (chargeable weight)	10.00 DKK
	Late delivery (export) / Subject to written preapproval by WFS	
	- Charge	1020.00 DKK
	- Additional per kg (chargeable weight)	3.15 DKK
	VAL handling (per AWB)	2069.00 DKK
	Temperature report (per reading) / Investigation	975.00 DKK
	Administration fee for goods withdrawal out of WFS Terminal (Storage charges will issued as per § 2.5)	850.00 DKK
	Printing of labels per pcs	65.00 DKK
2.19	Other	
	Shipments not ready for carriage fee (NR4C) IATA resolution 833 (per AWB)	1707.00 DKK
	Shipments stopped due to an IATA check will not be charged a NR4C-fee	
	CCTV investigation (upon valid and GDPR compliant request)	990.00 DKK
	(Cost for viewing will be waived in case WFS carries the responsibility for any mishandling)	
	CHED registration in European Commission / IMSOC system	1680.00 DKK
	DG check for Transit	
	Human Remains (HUM) surcharge, per shipment	940.00 DKK
	Vulnerable Cargo (VUN) surcharge, per shipment	940.00 DKK
	Regulatory check fee per AWB (EBR / ACAS / PLACI etc.)	37.00 DKK
	Regulatory correction per AWB (EBR / ACAS / PLACI etc.)	294.00 DKK
	WFS Car check fee	1600.00 DKK

WFS GENERAL TERMS AND CONDITIONS OF SALE

Article 1 - PURPOSE AND SCOPE

The purpose of the present General Terms and Conditions (T&C) is to govern the contractual relations between a Client and the Handling company (WFS), with regards to any undertaking or transaction pertaining but not limited to ramp services, cargo and mail services, support services and any other logistic services provided by WFS. These T&C may be updated from time to time and may be found at <https://www.wfs.aero/>. T&C prevail over any other general or special term and conditions issued by the Client, but if Special T&C are agreed with the Client to the extent that they are inconsistent with these T&C, they will have precedence over these General T&C.

Article 2 - PERFORMANCE OF THE SERVICES

The Client shall issue all necessary instructions to WFS for the performance of ramp services, cargo and mail services, support services, and any other logistic services. Unless otherwise agreed between the parties, WFS is not required to verify documents (commercial invoice, packing note, etc.) provided by the Client. Any delivery-specific instruction (payment on delivery, declaration of value or insurance, special interest in delivery, etc.) shall be made in writing in a duplicated order for each service and shall be expressly approved by WFS.

Article 3 - OBLIGATIONS OF THE CLIENT

Declaratory Obligations: The Client shall be solely liable for all the consequences resulting from any failure to provide the information and completed declaration required by custom's regulations the specific nature and the specificity of the goods where the latter require specific provisions, including their value and/or any covetousness they may cause, as well as their dangerousness or fragility. The Client shall be solely liable, with no right of redress against WFS, for any consequences resulting from erroneous, incomplete, unenforceable or delayed declarations or documents, including but not limited to the information needed for the provision of any declaration required by customs regulations, notably for the transportation of goods shipped from third countries.

Customs formalities: The Client shall hold the WFS customs representative harmless against any financial consequences arising from erroneous instructions, unenforceable documents, etc., generally leading to the payment of additional duties and / or taxes, freezing or seizure of the goods and fines etc., to/by the relevant public authority. If the goods are customs cleared under a preferential status that was entered into or granted by the European Union or any other countries custom's authority, the Client guarantees that it has taken all the steps necessary pursuant to customs regulations, to ensure that all conditions for the preferential status process have been fulfilled. WFS shall not be liable for the failure of any goods to comply with the quality or technical standardisation rules.

Article 4 - LIABILITY AND INSURANCE

For any evidenced prejudice attributed to WFS, the latter shall only be liable for damages foreseeable at the time the contract was signed, and which are an immediate and direct result of a breach of agreed services. In no event shall WFS be liable to the Client for any loss of profit, loss of use, loss of goodwill, loss of reputation, loss of revenue, loss of anticipated savings, loss of business, loss of contract, or for any incidental, special, indirect or consequential loss or damage, or punitive, exemplary or non-compensatory damages, incurred or sustained by the Client arising out of or in connection with WFS's performance of the services. Damages are strictly limited to the amounts set forth hereunder.

The liability of WFS is limited to that incurred by the contracting parties in the framework of the operation entrusted to WFS.

Unless the Parties agree otherwise, where WFS's personal liability is incurred, for any reason and in any capacity, it shall be strictly limited to damages to goods attributable to losses and damages during the operation, thereof, up to €20 per kilogram of gross weight of missing or damaged goods, without exceeding, regardless of the weight, volume, sizes, nature or value of the respective goods, an amount exceeding €750 per disputed package or unit load with a maximum amount of €60,000 per event.

Should WFS's personal liability be incurred for any other damages, the compensation owed by WFS shall be strictly limited to the price of transportation goods (exclusive of duties, taxes and miscellaneous costs) or to that of the service leading to the damages as provided under the contract. Such compensation shall not exceed that which is owed in the event of goods damages or losses. Nothing in this T&C shall exclude liability

for death or personal injury caused by negligence or liability for fraudulent misrepresentation.

WFS is insured by insurers of recognized financial responsibility against such losses and risks and in such amounts as are prudent and customary in the businesses in which WFS operates and is engaged.

Article 5 – PAYMENT TERMS

Services shall be payable by direct debit, bank transfer or credit card on receipt of the invoice, and in all instances, within 30 days from the date of the invoice. Any dispute relating to an invoice shall be raised, in total or in part, within 10 calendar days of its receipt. If only part of the invoice is disputed, the non-disputed part shall be paid as per the terms herein.

No discount shall be granted for any early payment issued before the due date as appearing on the invoice.

For any late payment, the defaulting party shall owe late payment fees at the official lending rate defined by the Danish National Bank plus 8 points of percentage, as well as a fixed recovery costs indemnity of 300 (three hundreds) Danish Crowns, as defined by the Law 459, The Interest Act, of May 13th, 2014, enacting the UE Directive 2011/7/EU of February 16th, 2011.

Both the late payment fees and indemnity are due as of right, without a notice being necessary, without prejudice to any possible remedy, for any other damages arising directly from such delay in payment, including WFS's conventional right of retention, enforceable against all parties, and a conventional contractual possessory lien over all goods, values and documents in WFS's possession, in order to guarantee any debt.

Article 6 ASSIGNMENT/NOVATION

6.1 Neither Party may assign, novate or transfer its rights, benefits and/or obligations under these T&C to any third party without the prior written consent of the other Party

6.2 Notwithstanding the foregoing, the Client agrees that the WFS may, without the need for further consent or action from the Client, as sign, novate or transfer all of its rights, benefits and/or obligations under these T&C to any SATS Affiliate.

6.3 Unless otherwise agreed by the Parties:

- (a) in the case of an assignment, the relevant SATS Affiliate shall assume all the rights and benefits of the WFS under these T&C upon the effective date of such assignment; and
- (b) in the case of a novation or transfer, the relevant SATS Affiliate shall assume all the rights, benefits and obligations of the WFS under these T&C as if it were the original party in place of the WFS upon the effective date of such novation or transfer

6.4 The WFS shall provide the Client with written notice of any such assignment, novation or transfer identifying the relevant SATS Affiliate and the effective date of such assignment, novation or transfer. Such notice shall be given no later than five (5) business days prior to the effective date of the assignment, novation or transfer. The Parties further agree to execute and deliver such documents and do all things as may be reasonably required to give effect to such assignment, novation or transfer.

6.5 For the purpose of this clause, "SATS Affiliate" means any entity directly or indirectly controlled by SATS Ltd., where "control" means the ownership (directly or indirectly) of more than 50% of the voting shares of that entity or the right to appoint a majority of the members of its board of directors or equivalent governing body

Article 7 - COMPLIANCE WITH LAWS AND DATA PROTECTION

In the course of performing its obligations hereunder, each party shall and shall ensure that its personnel, affiliated entities and third parties engaged by such party in respect of activities under this T&C ('Representatives'), comply with all national or international laws and regulations applicable to the provision of services hereunder ('Applicable Laws') including Applicable Laws regarding sanctions, export controls, anti-trust, fair competition, anti-money laundering, anti-bribery, and anti-corruption. The Client represents, warrants and undertakes, as follows: a) as at the date hereof, neither it nor any of its Representatives are or are acting on behalf of persons restricted under any trade law or regulation applicable to the provision of services under this T&C including, for the avoidance of doubt, UN Security Council Resolution, sanctions and export control laws embargoes or restrictive measures of the European Union, individual EU Member States, the United Kingdom, or Singapore, the US Export Administration Regulations, laws regarding sanctions administered by the US Department of the Treasury's Office of Foreign Assets Control, and other applicable measures related to trade controls and sanctions administered by governmental authorities with jurisdiction over the activities hereunder (collectively "Trade Laws") ("Restricted Persons"); b) for the duration of this T&C neither it nor any of its Representatives will act on behalf of Restricted Persons; and, c) the Client shall not, and shall ensure its Representatives shall not, take any actions that shall result or are reasonably likely to result in a violation of Trade Laws by WFS including by using WFS's services, for the benefit of a country sanctioned under Trade Laws, a Restricted Person, an aircraft that (i) is restricted or designated under Trade Laws, or (ii) has been identified by the US Department of Commerce's Bureau of Industry and Security as subject to restrictions under the US Export Administration Regulations ("Restricted Aircraft"), or cargo that has been, or is to be, imported or exported in violation of Trade Laws. In the event that WFS forms a reasonable, good faith belief (i) that Client or one of its Representatives has engaged in conduct in violation of this T&C, Applicable Laws or Trade Laws in connection with any services or transactions hereunder, has become a Restricted Person or is acting on behalf of a Restricted Person or a country sanctioned under Trade Laws, or (ii) that the provision of services hereunder could be for the benefit of a Restricted Aircraft, or (iii) that the provision of services hereunder could put WFS in breach of Applicable Laws or its internal policies regarding compliance with Trade Laws, WFS reserves the right to suspend the services or terminate the contractual relationship between the parties. Upon doing so, no further compensation shall be owed

by the WFS to the Client for or in connection with any past, pending or future transaction or for any other reason under this T&C.

To the extent any personal data is being processed by the parties, each party certifies and warrants that it complies with all obligations imposed on it by the applicable personal data protection laws including (a) European Union or Member State laws with respect to any personal data in respect of which it is subject to EU Data Protection Laws; and (b) any other applicable law with respect to any personal data in respect of which it is subject to any other data protection laws. Each party certifies that it will be able to prove such compliance at the other party's request. Each party undertakes to: (i) strictly process personal data for the purposes necessary in the provisions of the services and, more generally, if it is acting as the data processor, to act only pursuant to the other party's written instructions; (ii) ensure the protection of the personal data and of the related processing in compliance with the applicable regulation; (iii) ensure an appropriate level of security considering the risks of the processing and the nature of the data concerned by implementing appropriate technical and organizational measures; (iv) cooperate in order to comply with a request for the exercise of the rights guaranteed by applicable data protection law ; (v) report promptly and in written any incidents relating to the processing and security of personal data processed on behalf of the other party; (vi) provide all necessary cooperation in order to minimize the consequences of such incidents with regard to the persons concerned, and to allow the other party to fulfil all its legal obligations; (vii) allow the other party to carry out security audits when the latter considers it necessary, (viii) must not appoint a sub-processor without the prior written consent of the other party (ix) not transfer the personal data processed outside of the European Union without the implementation of an alternative mechanism of personal data protection, (x) promptly delete or return the personal data upon request of the other party or at the end of the retention period, in accordance with the applicable regulation.

Article 8 – JURISDICTION AND GOVERNING LAW

Any dispute or claim that may arise between the Parties will be exclusively governed by the laws of the country where WFS's services are provided. In the event of any dispute or claim that cannot be resolved amicably between the Parties, the Courts of the country where WFS provides the services and is registered, have jurisdiction, even in the event of multiple defendants or third-party defendants.