

SATS New Sustainability Framework

This year, we refreshed our sustainability framework to better support our core purpose to feed and connect communities. This refreshed sustainability framework will also outline how our response to global sustainability challenges will drive the future success of SATS as a business.

At SATS, we adopt a technology-driven, people-led approach to deliver long-term value for our stakeholders. We develop innovative solutions to improve our services and find more sustainable ways to perform our business activities without depleting scarce resources.

To grow with purpose towards a more sustainable future, we have updated our 2030 goals within a new framework that drives three core themes. In line with Industry 4.0 and related strategies to enable industrial transformation, the three themes of our new sustainability framework build upon our core competencies to:

- (i) Develop smart infrastructure to reduce our environmental impact,
- (ii) Reduce and process food and packaging waste sustainably, and
- (iii) Nurture skills for the future which enable our people and communities to fulfil their fullest potential.

These cut across all the Environmental, Social and Governance (ESG) issues that are relevant to our business.

We also map material topics to the United Nations Sustainable Development Goals (UNSDGs), and continually review our sustainable business strategy to improve our stewardship and reporting format.

Note: All years refer to fiscal years starting on 1 April of any given year.

¹ Timing to be confirmed after coordination with other Changi ecosystem stakeholders and subject to commercial availability of such equipment.

² Average VAPE will be compared to the FY2020-21 base year.

OUR SUSTAINABILITY THEMES

DEVELOP SMART INFRASTRUCTURE



Build and deploy smart infrastructure that includes airport ground support equipment and facilities.



- Convert 100% of ground support equipment (GSE) in Singapore hub to sustainable energy resources (example electrification) by 2030¹.

- Reduce Singapore-based carbon footprint by 50% by 2030 from FY2018-19 baseline (Scope 1 and 2).

REDUCE FOOD AND PACKAGING WASTE



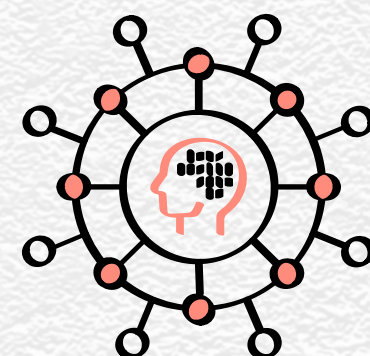
Reduce and process food & packaging waste responsibly.



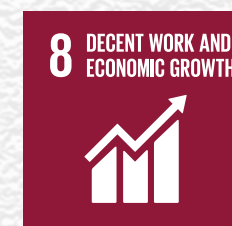
- Halve food wastage in all operations from 2021 baseline by 2028.

- Introduce 100% sustainable food packaging by 2030.

NURTURE SKILLS FOR THE FUTURE



Develop and share culinary, nutritional, service and technological expertise that will enable our people and the communities we serve to develop to their fullest potential.



- Increase average value-add per employee (VAPE)² across all subsidiaries by 50% by 2030.

- Touch a million lives by sharing our expertise with the communities in which we operate, by 2030 (from FY2018-19 baseline)