

Tender Clarifications


Tender Ref: CT2302P006

Tender for the Provision of Service Crew for SATS Passenger Services
from 1 May 2023 to 30 April 2026 (With an Option for 2 more years)

Dear Vendors,

Thank you for your attendance at our tender briefing on 9 March 2023, 1500 hrs on Teams.

Below are our clarifications to the questions that were highlighted at the meeting:

Sn	Subject	Clarifications																																																												
1	Training	<ol style="list-style-type: none"> SATS will interview candidates to assess suitability Training and Train-the-Trainer <ol style="list-style-type: none"> Venue will be at AirFreight Terminal 5 Contractor can arrange with SATS Pax training for subsequent sessions required Temporary airport passes needs to be arranged for access to Cargo restricted area 																																																												
2	Uniforms 	<p>The cost of the uniforms are as follows:</p> <table border="1"> <thead> <tr> <th colspan="3">Female CSA</th></tr> <tr> <th>Material No.</th><th>Type of Uniform</th><th>Unit Price (\$\$)</th></tr> </thead> <tbody> <tr> <td>1102336</td><td>HEADSCARF - TUDUNG, DIRECT DELIVERY</td><td>\$13.50</td></tr> <tr> <td>SHCUJBRDD</td><td>JACKET BLOUSE (PREMIER) DD RUST RED</td><td>\$38.00</td></tr> <tr> <td>SHCUJBRZZ</td><td>JACKET BLOUSE (PREMIER) *MTM RUST RED</td><td>\$51.00</td></tr> <tr> <td>SHCUSABD</td><td>SKIRT (CSA) CHOC BROWN DD</td><td>\$13.00</td></tr> <tr> <td>SHCUSABZ</td><td>SKIRT (CSA) CHOC BROWN (*MTM)</td><td>\$17.00</td></tr> <tr> <td>SHCUSCARFD</td><td>SCARF PRINTED WITH PAISLEY MOTIFS DD</td><td>\$7.80</td></tr> <tr> <td>SHCUTFD</td><td>TROUSERS CHOC BROWN DD CSA FEMALE <i>Only for use with Headscarf</i></td><td>\$19.00</td></tr> <tr> <td>SHCUTFZ</td><td>TROUSERS CHOC BROWN *MTM CSA FEMALE <i>Only for use with Headscarf</i></td><td>\$25.00</td></tr> <tr> <td>1102471</td><td>SHOES (CSA) WITH ½" HEEL, DD</td><td>\$35.00</td></tr> <tr> <td>SHCUSKD</td><td>STOCKINGS-BLACK, DD</td><td>\$2.93</td></tr> <tr> <td>SHCUSKL-LLD</td><td>STOCKINGS-BLACK, SIZE: L-LL, DD</td><td>\$2.93</td></tr> </tbody> </table> <table border="1"> <thead> <tr> <th colspan="3">Male CSA</th></tr> <tr> <th>Material No.</th><th>Type of Uniform</th><th>Unit Price (\$\$)</th></tr> </thead> <tbody> <tr> <td>SHCUSLSMD</td><td>SHIRT L/S WHITE DD CSA MALE</td><td>\$16.00</td></tr> <tr> <td>SHCUSLSMZ</td><td>SHIRT L/S WHITE *MTM CSA MALE</td><td>\$21.00</td></tr> <tr> <td>SHCUTMD</td><td>TROUSERS CHOC BROWN DD CSA MALE</td><td>\$21.00</td></tr> <tr> <td>SHCUTMZ</td><td>TROUSERS CHOC BROWN *MTM CSA MALE</td><td>\$27.00</td></tr> <tr> <td>SHCUGT04D</td><td>NECKTIE WOVEN DD DEEP RED</td><td>\$7.50</td></tr> </tbody> </table> <p>*MTM – Made-To-Measure</p> <p>You may procure the uniforms direct from our uniform vendors.</p>	Female CSA			Material No.	Type of Uniform	Unit Price (\$\$)	1102336	HEADSCARF - TUDUNG, DIRECT DELIVERY	\$13.50	SHCUJBRDD	JACKET BLOUSE (PREMIER) DD RUST RED	\$38.00	SHCUJBRZZ	JACKET BLOUSE (PREMIER) *MTM RUST RED	\$51.00	SHCUSABD	SKIRT (CSA) CHOC BROWN DD	\$13.00	SHCUSABZ	SKIRT (CSA) CHOC BROWN (*MTM)	\$17.00	SHCUSCARFD	SCARF PRINTED WITH PAISLEY MOTIFS DD	\$7.80	SHCUTFD	TROUSERS CHOC BROWN DD CSA FEMALE <i>Only for use with Headscarf</i>	\$19.00	SHCUTFZ	TROUSERS CHOC BROWN *MTM CSA FEMALE <i>Only for use with Headscarf</i>	\$25.00	1102471	SHOES (CSA) WITH ½" HEEL, DD	\$35.00	SHCUSKD	STOCKINGS-BLACK, DD	\$2.93	SHCUSKL-LLD	STOCKINGS-BLACK, SIZE: L-LL, DD	\$2.93	Male CSA			Material No.	Type of Uniform	Unit Price (\$\$)	SHCUSLSMD	SHIRT L/S WHITE DD CSA MALE	\$16.00	SHCUSLSMZ	SHIRT L/S WHITE *MTM CSA MALE	\$21.00	SHCUTMD	TROUSERS CHOC BROWN DD CSA MALE	\$21.00	SHCUTMZ	TROUSERS CHOC BROWN *MTM CSA MALE	\$27.00	SHCUGT04D	NECKTIE WOVEN DD DEEP RED	\$7.50
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3	Ramp-Up Plan	We are agreeable for contractors to supply the manpower progressively but they must provide a ramp-up plan and ensure that full requirements are met 3 months after start date.
4	Aviation Insurance	<p>Please note that you will be required to procure aviation insurance as the job scope involves work in the restricted area. The following may be able to help you with a quote.</p> <p>KIB Insurance 97581191 Edwin Tan 91019379 Mary</p> <p>Willis Tower Watson 84883082 Tng Won Kiat</p> <p>Arthur J. Gallagher (Singapore) Pte Ltd 64227405 Joe Pickford</p>
5	Supervisors	<p>The supervisory staff will be considered as overheads and their cost should be built into the unit hour rates.</p> <p>Supervisors can be as part of their trained staff who can plug the gap when required.</p>