

Tender Addenda

Tender Ref: CT2109P018

- A) PROVISION OF SERVICE CREW FOR HANDLING OF BAGGAGE AT BAGGAGE SORTING AREAS, PASSENGER TERMINAL 1 FROM 1 MARCH 2022 TO 28 FEB 2025 (WITH AN OPTION FOR 2 MORE YEARS)
B) PROVISION OF SERVICE CREW FOR HANDLING OF BAGGAGE AT BAGGAGE SORTING AREAS, PASSENGER TERMINAL 3 FROM 1 APRIL 2022 TO 31 MARCH 2025 (WITH AN OPTION FOR 2 MORE YEARS)

QN	REFERENCE	QUESTIONS	SAS REPLY
1	Appendix I T1/T3 2.11 The Service Crew assigned daily to Arrival/Departure/Interline and hot bag facility handling must be separate workers and they are not allowed to be used interchangeably across the areas; or at a different PTB other than PTB 1 (Unless directed by SAS Duty Manager or Management Staff	Does this statement mean the Supplier has to have separate teams working on each PTB at any given time and there is no cross deployment of service crew from one area to another?	In summary, if they are deployed in T1 in the morning, they cannot be deployed to T3 for the afternoon. (no crossing of terminal) if they are deployed in Ramp, they cannot be deployed to Baggage they must retain their terminal integrity
2	Manpower Allocation and Planning	In a case whereby, a positive Covid19 case occurs within the team or close contact case deemed by MOH, ie. If any member of team tested positive and company advised by MOH to quarantine the whole team due to being close/direct contact cases. Where does SATS Baggage stand on the matter ie in terms of operation shortfall and LD costs based on Covid19 infections? ie. Avenues of consideration, discussions etc	In general, SATS stand on the basis where regardless of reasons for absence, the contracted manning numbers will still apply. Vendors have to standby replacement pool of staff for activation where necessary. Vendors may write in to dispute the LD, each case will be considered separately
3	Liquidated Damages	Is there a maximum LD percentage liable by contractors per month for this contract? ie. LD capped at 5% of total monthly billing. Will SATS be opened to the above consideration?	LD is listed according to the contract, if a vendor decides to accept the contract, therefore, also means they are assuming full responsibilities to abide to the LD stated. Each LD item is listed as per occurrence.