

MEDIA RELEASE

SATS GROUP FIRST GROUND HANDLER IN THE WORLD TO ACHIEVE IATA LITHIUM BATTERY CERTIFICATION

Singapore, 29 September 2022 – In a world first, SATS Ltd. (SATS) together with its Hong Kong subsidiary Asia Airfreight Terminal Co. Ltd. (AAT) and Indonesian joint venture PT Jasa Angkasa Semesta Tbk (PT JAS) attained industry accreditation for the Group's strong commitment in powering the safe transportation of lithium batteries by air.

Named 'Centre of Excellence for Independent Validators Lithium Batteries' (CEIV Li-batt), the International Air Transport Association (IATA) certification programme establishes baseline standards to improve competency and quality management in the handling and carriage of lithium batteries, alone or with finished products, along the supply chain.

Rogue lithium battery shipments that pose a safety risk to aircraft, passengers and crew remain a pressing issue amid continued growth in eCommerce. The SATS Group mitigates this risk by validating the compliance with regulations for dangerous goods consignments and storing them safely in a dedicated holding area. In addition, trained personnel are empowered to stop potentially non-compliant shipments for further inspection.

In Singapore, SATS has put in place a digital compliance solution to enable safer and automated dangerous goods verification checks. SATS continues to work closely with partners in the airport ecosystem and harness advanced technology to strengthen Changi Airport as a trusted aviation hub.

Bob Chi, Chief Executive Officer of Gateway Services, SATS, said, "Ensuring safe and seamless connections for passengers and cargo is our priority. In 2014, SATS Coolport was the world's first on-airport perishable handling centre to be certified by IATA as a Centre of Excellence for Pharmaceutical Handling. In another global first for SATS, the latest IATA CEIV Li-batt certification accomplished with our group of companies demonstrates our commitment to be at the forefront of innovation. As lithium batteries grow to be the preferred energy source for consumer electronics and mobility products, we believe this certification



will set a new international benchmark for safe aviation travel and give customers the added confidence that we handle shipments of dangerous goods with the highest level of care and diligence."

Brendan Sullivan, IATA's Global Head of Cargo, said, "We congratulate SATS, AAT and PT JAS on becoming the first ground handling companies in the world to achieve CEIV Libatt certification. Expanding the CEIV Libatt programme to include all stakeholders along the air cargo value chain, the stronger and more effective it will be for the industry. Ultimately, we want to see a network of CEIV Li-batt trade lanes with participants certified at origin, destination and in transit points."

The crossing of this milestone was the result of an extensive CEIV Li-batt certification process comprising personnel training, assessment and independent validation to determine compliance against over 300 audit criteria. The programme standards are based on IATA Dangerous Goods Regulations and IATA Lithium Battery Shipping Regulations, which combine regulatory and operational input from industry and government experts.

SATS, AAT and PT JAS were conferred their CEIV Li-batt certificates at IATA's prestigious air transport cargo event World Cargo Symposium 2022. The certification will remain in effect for two years.

For more information on IATA's CEIV Li-batt certification, please visit www.iata.org/en/programs/cargo/dgr/ceiv-lithium-battery/

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ABOUT SATS LTD.

SATS is Asia's leading provider of food solutions and gateway services. Using innovative food technologies and resilient supply chains, we create tasty, quality food in sustainable ways for airlines, foodservice chains, retailers and institutions. With heartfelt service and advanced technology, we connect people, businesses and communities seamlessly through our comprehensive gateway services for customers such as airlines, cruise lines, freight forwarders, postal services and eCommerce companies.

Fulfilling our purpose to feed and connect communities, SATS delights customers in over 60 locations and 14 countries across the Asia Pacific, UK, and the Middle East. SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit www.sats.com.sg.

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