

MEDIA RELEASE

SATS INVESTS S\$150 MILLION IN FOOD PRODUCTION AUTOMATION

SATS Food Hub will synergise SATS' capabilities in meal production and introduce automation to enhance efficiency and strengthen operational resilience.



Singapore, 7 April 2022 – SATS Ltd. (SATS), Asia's leading provider of food solutions and gateway services, today announced it has commenced a lease agreement with JTC to build an innovative food hub in Singapore's Jurong Innovation District. The move aligns with SATS' strategy to strengthen its Singapore core while growing international and non-travel businesses.

The project will bring together all of SATS' expertise in food production – culinary, food technology, supply chain, innovation, sustainability, digitalisation, food safety and nutrition to transform current food production processes. The company will deploy automation and robotics to achieve operational efficiency and hone vital new skills for the future. For example, processes within the hub will be networked with Internet of Things (IoT) technology to provide data that will aid planning, increase asset utilisation and reduce food waste. Large-batch production of meals will be automated to achieve efficiency, and certain manual processes

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such as meal assembly will potentially be carried out by robotic finger grippers and auto dispensing units for various food components. The company will also expand the SATS Global Innovation Centre (SGIC) to the hub, enabling it to tap into the location's close connectivity to food tech start-ups, SMEs and institutions of higher learning to develop an open collaboration platform for innovation partnerships. SGIC is a network that includes SATS Innovation Hubs in Singapore and the UK, creating opportunities for cross-border collaborations.

SATS Food Hub aims to bring new vitality into Singapore's Jurong Innovation District and its community with an experiential centre in the hub. Visitors to the hub will learn about food innovations and sustainability through educational tours of the facility.

Kerry Mok, President and Chief Executive Officer, SATS Ltd., said, "SATS Food Hub's location in Jurong Innovation District allows us to tap into Singapore's innovation ecosystem to develop new products and services. Automating our meal production processes changes the landscape significantly to benefit our customers, suppliers and business partners. It will enable us to implement hi-tech food production to achieve cost efficiency, strengthen operational resilience and create greater opportunities for upskilling our people. Through our investments in innovation and automation, SATS aims to help local businesses that we are working with to innovate and scale their operations cost-effectively to compete internationally."

Tan Boon Khai, Chief Executive Officer, JTC, said, "We warmly welcome SATS to Jurong Innovation District. SATS will be the first food player to join a growing community of innovative companies in the District. We look forward to collaborations between SATS and the JID community to create new and exciting products sustainably by leveraging the latest technology."

SATS Food Hub is expected to be completed in 2024 and will occupy an area of 20,000 sqm. The five-storey building will have facilities for food manufacturing, production kitchens, innovation lab, warehousing and logistics centre, food court and experiential centre. It is designed to meet Singapore's Building and Construction Authority Green Mark Platinum certification.

About SATS Ltd.

SATS is Asia's leading provider of food solutions and gateway services. Using innovative food technologies and resilient supply chains, we create tasty, quality food in sustainable ways for airlines, foodservice chains, retailers and institutions. With heartfelt service and advanced technology, we connect people, businesses and communities seamlessly through our comprehensive gateway services for customers such as airlines, cruise lines, freight

forwarders, postal services and eCommerce companies.

Fulfilling our purpose to feed and connect communities, SATS delights customers in over 55 locations and 14 countries across the Asia Pacific, UK, and the Middle East. SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit

www.sats.com.sg.

Media Contact:

Carolyn Khiu

Vice President, Public Affairs & Branding

SATS Ltd.

DID: (65) 6541 8200

Email: Carolyn Khiulw@sats.com.sq

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