

SATS Named Top Asian Caterer for United Airlines

The multiple award-winning Singapore Airport Terminal Services Group (SATS) has been named United Airlines' top Asian inflight caterer.

SATS has been placed third equal in United Airlines' International Catering Awards for 1999 in the category for caterers who supply 1-2 flights a day. Inflight caterers at airports on United's network around the world were judged according to their ability to meet consistently high standards and flight punctuality.

"The 1999 International Catering Award Programme recognised the efforts of the caterer who consistently meets the goals and criteria set by United Airlines. SATS has provided United Airlines with the best service and quality to achieve our mission of being recognised worldwide, as the airline of choice", said Micaela Gibson, Manager Onboard Service International of United Airlines.

The award is the latest in a string of accolades SATS has received for the quality of its catering and ground handling services. Recent awards from airlines include "The Most Consistent Caterer Award" from Cathay Pacific Airways, and "The Qantas Quality Supplier Assessment Award" from Qantas Airways.

SATS Catering operates two inflight catering centres, which provide meals to 38 of the 53 passenger airlines that operate to Singapore Changi Airport. SATS Catering also provides on-board meals through its joint ventures in Taipei, Beijing, Osaka, Madras, Manila, Macau and Male (Maldives). It is constructing its third inflight catering centre in Singapore, which will be capable of preparing 45,000 meals daily.

SATS Catering Chief Executive Joseph Chew said SATS was delighted to be recognised by one of the world's largest and best-regarded passenger carriers.

"SATS Catering's mission is to create quality fine dining experiences on the flights of our customers. We have spared no efforts in ensuring that our staff are constantly trained to meet the needs of the airline industry and our clients. We will continue to work hard to improve our performance and set new industry standards," he said.

About Singapore Airport Terminal Services Group www.sats.com.sg

Singapore Airport Terminal Services Group is the leading provider of integrated ground handling and inflight catering services at Singapore Changi Airport. Around the Asia Pacific region, SATS also offers a wide range of ground handling and catering services via joint ventures in nine other international airports. SATS' services include airfreight and baggage handling, inflight catering, aviation security, airline laundry, passenger services and ramp handling.

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